

# Remember

- ▶ Sanitation (garbage) and recycling services are provided one day per week
- ▶ Weekly leaf pickup and yard waste (grass, brush and trim) continue unchanged
- ▶ Residents must use city-provided roll carts for sanitation and recycling

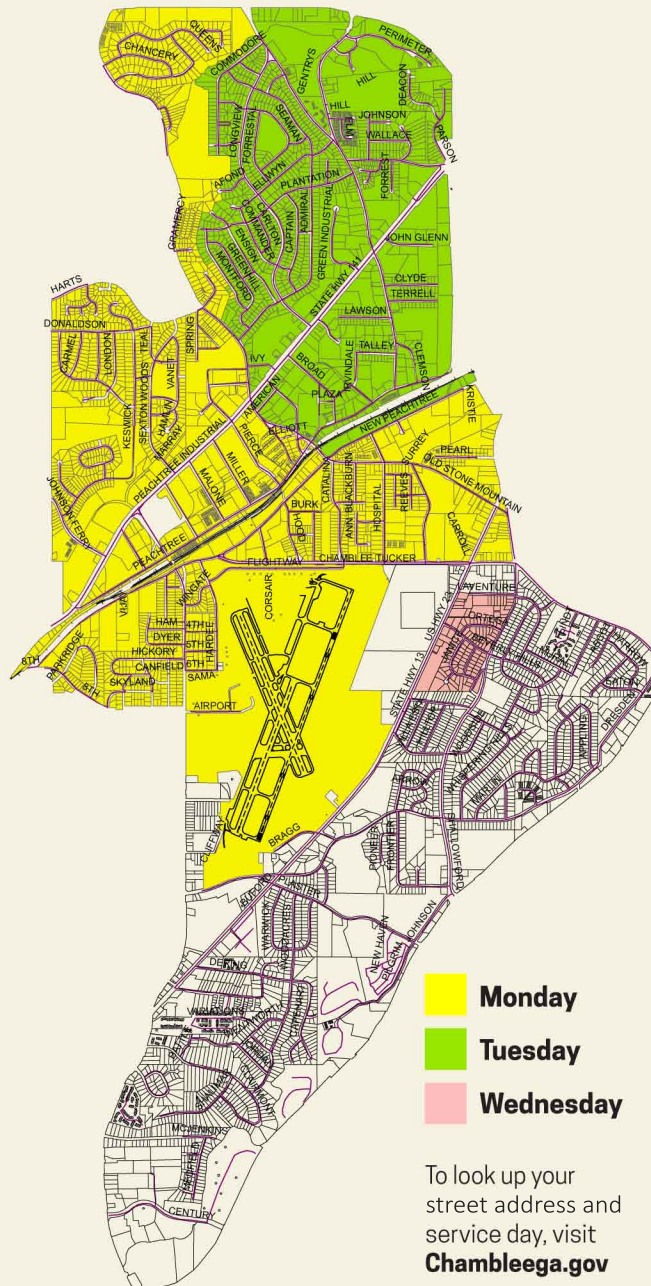


**Still have questions?**



Contact  
**Chamblee Public Works**  
**770-986-5040**  
[www.chambleega.gov](http://www.chambleega.gov)

## Chamblee Sanitation Schedule



- Monday
- Tuesday
- Wednesday

To look up your street address and service day, visit [Chambleega.gov](http://Chambleega.gov)



# ROLL

with the

# CHANGES



Chamblee Wheels Out  
Once-a-Week  
Sanitation Service

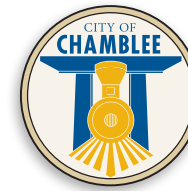
**O**n April 1, Chamblee Public Works wheels out a once-a-week sanitation schedule to replace the twice-a-week schedule. Residents are recycling more and discarding less, and the new once-a-week schedule allows Chamblee to utilize its resources more cost-efficiently. We will continue to provide the same high-quality service residents have come to expect while reducing sanitation equipment and maintenance costs.

**How?** The new system utilizes an automated mechanism that hoists and dumps rolling carts into the collection truck. The City of Chamblee is providing residential sanitation customers with a 95-gallon cart for sanitation, which will be delivered before once-a-week service begins. Residents can also request a 35-gallon cart for recycling (but you can still use your 18-gallon bin if you prefer). For those who generate less garbage, or who recycle more, a limited number of 65-gallon carts will be available by request on a first-come, first-served basis. Visit the website or call 770-986-5040 to make your request.

**Where?** The once-a-week service model will roll out in two phases:  
**Phase I** includes the areas north of Peachtree-DeKalb Airport to the I-285 access road (Savoy Drive); east to the Doraville city limits and west to the Brookhaven city limits.

**Phase II** includes the areas south of Peachtree-DeKalb Airport to the I-85 access road; east from the Doraville city limits and west to the Brookhaven city limits. Public Works has developed maps that show the route locations and street names covered by those routes.

**When?** **Phase I** is scheduled to begin on or around April 1, 2015. **Phase II** is scheduled to begin on or around July 1, 2015.



### Need more information?

Contact  
**Chamblee Public Works**  
**770-986-5040**  
[www.chambleega.gov](http://www.chambleega.gov)

## Q&A

### Who do I contact with questions about my new sanitation services?

Please contact Chamblee Public Works at 770-986-5040 or email [randerson@chambleega.gov](mailto:randerson@chambleega.gov).

### How do I start sanitation services?

If you are currently a sanitation customer, just start using your new 95-gallon cart and roll it out to the street. If you are new to Chamblee, then register with the Public Works Department either online or by phone, 770-986-5040.

### Do I have to participate?

Yes. Residential sanitation services are mandatory. This service is included in the residential property owner's annual tax bill. Recycling, however, is optional.

### What do I do with my existing recycling bin?

You may keep your existing bin, or you can trade it in for a 35- or 65-gallon cart. Call or register online for the upgrade.

### Can I use my existing garbage cans?

No. Sanitation customers must use the rolling cart provided for curbside garbage collection.

### Can the cart be used for other purposes?

No. Your cart is assigned to your address for garbage or recycling collection only. Don't use it to move heavy objects. If your cart is missing or needs repair, contact Public Works.

### Do I need to bag my garbage?

Yes. All garbage must be bagged and securely tied prior to being placed inside the cart. This will keep the cart clean, minimize odors and insects, and prevent loose material from falling into the street during collection.

### Why does the lid need to be closed?

Lids should remain closed to keep animals, birds and

insects out of the cart and to prevent rain water from accumulating.

### Will the service cost more?

No. The once-a-week pickup is designed to increase sanitation efficiency, improve cost effectiveness, and improve employee safety. Residents should enjoy the same level of service with no increase in expense.

### Will Chamblee continue to provide bulky item and appliance pickup service?

Yes. Bulky items and appliances are considered special pickups, and Public Works will continue to pick up these items for a fee. Please call the Public Works office at 770-986-5040 or fill out the form at [chambleega.gov](http://chambleega.gov) to schedule a special pickup.

### Who owns the cart? What happens if my cart is damaged or stolen?

Carts are the property of the City of Chamblee Public Works and are provided to customers as a part of residential sanitation services. If your cart is damaged or missing, contact Chamblee Public Works.